



SCHMITTER HYDRAULIK SERVICE OVERVIEW

Your Guide to our Service Portfolio



EVERYTHING FROM ONE LOCATION SCHMITTER HYDRAULIK!

WE SUPPORT YOUR ONLINE TRADE!



Make our shop into your shop.

Logo and colors can be adapted individually.



WEBSHOP

ightarrow Third-party article numbers

Our shop system recognizes third-party article numbers automatically based of entries in our recoding tables.

ightarrow Article fast data recording

Huge time saving: Article numbers and order quantities can be conveniently recorded in Excel and simply copied into the fast recording mask. The shopping basket is filled within a few seconds.

BRAND SHOP

ightarrow Customized webshop with Schmitter-Catalog data

- User and customer management
- Address and discount management
- Stock display (connection to Schmitter ERP system)
- Dropshipping possible via Schmitter

→ Benefits

- Additional sales channel
- Complete Schmitter product portfolio
- No cost-intensive and time-consuming logistics processes

OUR BRAND SHOP CONCEPT



- Shop in your company colors with respective logo
- Dropshipping possible via Schmitter
- Order confirmation with your logo to the customers
- Neutral product packaging
- Shipment label with your return address
- Delivery note with your logo and your return address

Your customer

BARCODE SCANNER

→ The fast assistant "Scanner Lite"

The barcode scanner is ideal for use in the warehouse or as service support with your customer. It facilitates simple and swift recording of the barcode at the storage section and subsequent transfer to our webshop. You can simply connect the unit to your PC via USB connection.

"SCANNER LITE"



→ Scanning of article and quantity barcode



ightarrow Connection to PC via USB



ightarrow Transfer of order data to the shopping basket (automatic)



 \rightarrow Triggers order

INTERFACES

EDI / OCI

→ Electronic Data Interchange (EDI) - OpenTrans, EDIFACT and others

EDI facilitates automatic exchange of electronic documents (orders, invoices) between Schmitter and your system – without any media interruption and manual recording.

\rightarrow Open Catalog Interface (OCI)

If your system has an OCI interface, this facilitates easy access to product catalogs, stock information and the shopping basket in our webshop.

→ Article master data (images and technical information)

Over 50,000 articles with images and technical information. If required, we can provide you with our product data. Use this on your own website, in your shop or ERP system. Product data is available in the formats of BMEcat, CSV or XLS.

WE KEEP YOU INFORMED!



\rightarrow Invoice via mail

You not only save time by having invoices sent digitally – not using paper also protects the environment! Via our form in the download section you can convert paper invoices into email (PDF) and can simply control who the recipient is.



\rightarrow Invoice copies

You've misplaced your original invoice? Simply enter your customer number and invoice number into our online form set up for this specific purpose, and you will receive the invoice copy automatically by email.



\rightarrow Turnover reports

On request, automated turnover reports can be sent to you weekly or monthly. These include detailed information regarding turnover, articles or order quantities in an Excel list.



→ Newsletter

Special promotions, new product items or technical modifications in the product range: we'll make sure you're kept up to date and informed regularly!

SALES PROMOTION SUPPORT





We provide customized special promotion flyers for special promotion activities of Schmitter. Available as printable flyers with your logo and prices (in accordance with your specifications).



\rightarrow Customized catalogs:

Our portfolio is also your success. Make use of our neutral or customized catalogs. These do not include the Schmitter logo and there is no other mention of the Schmitter company. We provide neutral catalogs as print or customized with your logo as a PDF version.



→ Posters/Signs/Stickers:

Design your sales showrooms, trade fair stands or service vehicles with posters and stickers from Schmitter. Present your company as our partner, and show your customer you believe in quality products.

SYSTEM PARTNER: MORE THAN JUST A TRADER.





We provide a workshop concept from a single source:

- No more long journeys or waiting time
- Cost savings and a high degree of flexibility
- We will equip your workshop with everything you require to assembly hydraulic hose lines
- Hydraulic presses, cutting-off machines and husking machines, test mandrels, and much more
- A portfolio of hydraulic hoses and fittings adapted to your individual needs
- Consultancy and training for your staff to your individual needs

\rightarrow Warehouse labeling

Ideal organization in your warehouse: on request, we will prepare labeling for your warehouse – also custom-fit for Schmitter storage boxes (for adhesion or insertion). Optionally provided with a barcode.

THE HOSE WORKSHOP IN FOUR STEPS:



DESIGN

Do you want to remain flexible while saving time and money?

Our experts work with you to design an individual hose workshop concept so that you can crimp your own hoses. Tailored to your requirements and wishes.



REALISATION

The tailor-made hose workshop concept

The optimal equipment includes a press, cutter and stripper, embossing unit, storage system, and a suitable fittings package. We provide you with on-site support in the setup and preparation for use.



Training

Know-how is the key

After the realisation, we assist you step-by-step and expand your competence with hydraulics and hose assembly' training.



FUTURE

We remain at your side!

We are also at your side as a long-term consultant and short-notice supplier. Our application technicians inform you about any technical updates in the area of hose assembly. In short – the ideal partner!

GET FITTER WITH SCHMITTER TRAINING SESSIONS!



Certified training

- Certificate of competence to work according to Safety at Work regulations (BetrSichV) and German Accident Insurance regulations (DGUV Rule 113-015)
- Legal bases and safety at work for assembly presses
- Selection criteria for fittings and hose assembly in accordance with binding directives
- Contamination of the system, possible causes and effects

You can find further information at: http://schmitter-hydraulik.de/service/schulungen-seminare/

Foundation seminar

We regularly provide you with the opportunity to take part in training sessions or seminars, either at our company or at your offices. In the course of such training, our application engineers provide extensive know-how from theory and practice in the field of hydraulic systems, such as for example safe and fault-free pressing of hose lines.

Training is coordinated and adapted in advance to meet your individual requirements.

SHIPMENT THAT LEAVES A LASTING IMPRESSION!

→ Fast and flexible

We normally attend to each enquiry immediately on the day of the order. Our sophisticated logistics system with extensive warehouse stocks ensures swift delivery and variable shipment options. You can select from standard shipment, express shipment, "night express", forwarder and courier – to meet your personal, individual needs.

\rightarrow Other options

- Dropshipping with neutral delivery note and packaging
- Delivery note and invoices with your article and order numbers
- Documents optionally with barcode (helpful, if you already work with a barcode system)



*Our overnight express shipment system ensures goods arrive within 24 hours

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